

# Q&A about the Oralscope Device

## **What is the difference between the small, medium and large mirror, and what should I order?**

You receive all three sizes (small, medium, and large) when you buy the Oralscope. The mirrors are designed for different stages of growth:

- Smallest mirror: For children
- Largest mirror: For adult males
- The mirror size depends on jaw size, with larger jaws using larger mirrors

## **Where does the smartphone clip need to be attached on the phone?**

It's attached below the camera, with about the upper third of the image left empty to take pictures of the airways.

## **How deep must the mirror go in the mouth?**

The depth should be such that you can see all of the teeth. It's a collaborative process with the patient to find the right balance, ensuring comfort and good visibility.

## **Can you reuse the device?**

Yes, you can clean and reuse the device. You can clean it with:

- Soap
- Disinfecting rubbing alcohol
- Sterilizer After cleaning, store it in a sterilized pouch or in your tool tray.

## **What do I do with the picture after taking it?**

Currently, there's no specific app for managing pictures.

We are currently developing a solution to make the process easier

In the meantime, we recommend:

- Cropping the image
- Saving it to:
  - Google Drive
  - Dropbox
  - Email
  - Existing dental picture app
- Using it for education, patient awareness, documentation, or legal purposes

## **What if I have a cheap phone with a poor camera?**

The picture quality depends on your smartphone camera.

However:

- You don't need an expensive phone for good pictures
- The pictures are close-up and don't require extremely high resolution
- A good mid-range smartphone should work fine

### **How do patients react to putting something in their mouth?**

The device is designed for patient comfort:

- Anatomically curved to respect mouth shape
- Thick mirror edge to reduce discomfort
- Patient controls the process, which helps build trust
- Patients can see inside their mouth, which can be an upside

### **How do you handle different patients like children or those with small mouths?**

- Use smaller mirrors for patients who are uncomfortable
- Smaller mirrors are easier to stabilize but may not provide as flat a picture
- For children who can't control breathing, you can:
  - Use the small mirror
  - Warm the mirror before use
  - If it doesn't work, you might not be able to take a picture

### **What if I have questions after buying the product?**

Customer support includes:

- Personal phone number of Jason
- Email support
- Online community for healthcare practitioners
- Regular meetups to discuss usage and tips

### **What about GDPR when sharing pictures?**

Jason emphasizes sharing clinical questions, not patient-specific information. Discussions would be about general practices, not about individual patients.

### **What is the price?**

- €150 (inclusive of VAT)
- Approximately €120 without VAT
- Includes three mirrors and the Oralscope
- Shipping costs are extra
- Available on their website ([med.breeze.com](https://med.breeze.com))

### **Where can I buy it?**

On their website [breeze-medical.eu](https://breeze-medical.eu), with orders fulfilled within one week.